

Innovation and Learning in Dementia Care

Regional Seminar Southern Region CHO 4 & 5

9.30am – 1.00pm, Thursday 23rd March 2017

Imperial Hotel, South Mall, Cork

Kerry

Cork

Waterford

Tipperary

Kilkenny

Carlow

Wexford

HSE & GENIO DEMENTIA REGIONAL SEMINAR CHO 4 & 5



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

dementia
understand together



Welcome

We are delighted to welcome participants and delegates to today's regional seminar for CHO 4 & 5.

The HSE & Genio Dementia Programme, with support from the Atlantic Philanthropies and the Health Service Executive (HSE) has been underway since 2012. It is developing and testing new service models to improve the range and quality of community-based supports for people with dementia; inform public policy and investment in this area; and build the leadership in the field that is necessary in order to capitalise on the potential of the National Dementia Strategy.

Today provides an opportunity to learn about innovative developments in dementia care in both community and hospital settings in the southern regions of CHO 4 and 5 and to receive an overview of the national dementia 'Understand Together' Campaign. There is also opportunity for peer-to-peer and cross-disciplinary learning and networking which we hope will be helpful.

Highlights of the seminar

- ➔ Pioneering dementia projects in community and/or hospital settings supported by the HSE & Genio in the region will present their initiatives and learning to date, sharing their experiences and challenges, the responses that have been developed and learnings on how these initiatives can impact service delivery for people living with dementia.
- ➔ Dementia 'Understand Together' campaign - an overview of the campaign's progress to date and the work of the National Dementia Office.
- ➔ Delegates will be invited to participate in round table discussion supporting peer-to-peer engagement.

Did you know?

- ➔ It is expected that the number of people with dementia in Ireland will double over the next 20 years, from 55,000 today to 113,000 in 2036.
- ➔ Up to 29% of all patients in a typical acute hospital may have dementia.
- ➔ People with dementia have a significantly longer length of stay in hospital than those without dementia.

08:45 - 09:30 Registration & Tea/Coffee		
Welcome Madeleine Clarke, Executive Director, Genio		
09:30 - 09:40	Gabrielle O’Keeffe <i>Head of Social Care, Cork and Kerry Community Health Organisation</i>	Introduction
09:40 - 09:45	Mary McGuire <i>Programme Manager - Dementia, Genio</i>	HSE & Genio Dementia Programme
09:45 - 10:05	Amy Murphy <i>Dementia Advisor, The Alzheimer Society of Ireland</i>	The Crystal Project Mallow
10:05 - 10:25	Patricia McEvoy <i>Manager for Older Person Services Carlow/Kilkenny</i>	Memory Matters Project Carlow/Kilkenny
10:25 - 10:45	Anne Quinn & Peggy O’Sullivan <i>Dementia Nurse Specialists</i>	Living Well with Dementia in South Tipperary
10:45 - 11:05	Deirdre Cullen <i>Occupational Therapy Manager, HSE Cork South</i>	Kinsale Community Response to Dementia (K-CoRD)
11:05 - 11:15	Elaine Howard <i>Programme Manager - Dementia, Genio</i>	Community Supports Model
11:15 - 11:30 Tea/Coffee Break		
11:30 - 11:45	Anna de Siún <i>Senior Project Manager, HSE National Dementia Office</i>	Dementia ‘Understand Together’ Campaign and National Dementia Office
11:45 - 12:15	Dr Suzanne Timmons <i>Consultant Physician in Geriatric Medicine</i>	Cork Integrated Dementia Care Across Settings (Cork-IDEAS): Mercy University Hospital and Cork Community Partnership to Improve Dementia Care.
Round Table Discussion Opportunity for shared learning		
13:00 Close & Lunch		

Madeleine Clarke

Executive Director

Madeleine Clarke is Founding Director of Genio which develops cross-sector collaborations to reform social services in a context where many countries are confronting shortfalls to provide current levels of services to future populations. Awareness is increasing that standardised social services that are not tailored to meet individual needs are expensive and unsustainable. Genio has developed a model to bring about reform using private funding as a catalyst to reconfigure public spending to demonstrate and scale service improvements. Genio is currently exploring the application of this model within an international context. Prior to establishing Genio, Madeleine worked in the social sector for thirty years as a professional psychologist, senior manager and independent consultant working with statutory, philanthropic and non-governmental agencies. Madeleine Clarke is the current Chair of the European Venture Philanthropy Association, a membership association consisting of over 200 organisations interested in, or practising, venture philanthropy and social investment across 29 countries in Europe. Madeleine holds an M.A. psychology, University College Dublin and M.Sc. [Econ.] University of Wales.

Mary McGuire

Programme Manager - Dementia, Genio

Mary joined Genio in 2013. Her role is to monitor and support projects funded through the Genio Trust. Mary is an Occupational Therapist (OT) with a Masters in Public Management. Mary worked in a variety of specialisms as an OT in Ireland and the UK until she took up the position of Manager of Older Persons Services in the HSE in 2010. She was instrumental in the development of the HCP initiative to support older persons to remain in their own home. Mary subsequently held posts as Community Services General Manager and Local Health Manager where she held a lead responsibility for older persons services. Mary left the HSE at the end of 2010 and has since undertaken private OT, case management and consultancy work. Mary believes strongly in the benefit of service innovation in influencing positive change and moving to self-directed and individualised support systems.

Amy Murphy

Dementia Advisor, Alzheimer Society of Ireland.

Amy is a registered nurse in the divisions of Intellectual Disability and Psychiatric with Bord Altranais. Having worked in Scotland, England and America Amy returned to Ireland in 1998 and started working with The Alzheimer Society of Ireland in 1999 as nurse Manager of St Mary's Day centre in Mallow. In this role Amy developed dementia specific services in North Cork and is a core member of Crystal project. In 2014 she moved to her current role of Dementia Advisor and works with people who have been diagnosed or who are awaiting a diagnosis of dementia and their families. Amy is a Dementia Champion and has a diploma from University of Surrey in Person Centred Dementia Care.

Patricia McEvoy

Manager for Older Person Services Carlow/
Kilkenny; Project lead for Memory Matters
Carlow/Kilkenny Service Providers Dementia
Project 2014 -2016

Patricia (RGN RM MSc Leadership & Management Development) has worked for the last 9 years in the HSE as Manager for Older Person Services in which she has gained experience and extensive knowledge across the complete spectrum of services that cater for the older persons which include designated centres, Home Help /Home Care Packages, Nursing Home Support Scheme, Safeguarding Older Persons and the management of voluntary/ private organisations under the HSE governance framework. She has a deep understanding of the issues and developments and the current thinking in relation to best practice in health care policy and service delivery for older persons. She has extensive working knowledge of the relevant legislation and regulations that govern older person services and other regulations that underpin the health services. She has keen interest in integration and service innovation, and has a track record of collaborating and working in partnership with all direct and indirect stakeholders both clinically and administratively to ensure that the values of the HSE are embedded across all elements of the service in real terms that benefits the older person.

Anne Quinn

Dementia Nurse Specialist, Living Well with
Dementia in South Tipperary Service

Anne Quinn is currently a Dementia Nurse Specialist with the Living Well with Dementia

in South Tipperary service. Anne has worked for many years with older people and people with dementia and held the position of Advanced Nurse Practitioner in Dementia Care at St Patrick's Hospital Cashel. Having trained as a registered general nurse in St James's Hospital Dublin she went on to graduate from Trinity College Dublin with a PgDip and MSc in Gerontological Nursing and continued her postgraduate study in the area of dementia with Bradford University and the University of Stirling.

Peggy O'Sullivan

Dementia Nurse Specialist, Living Well with
Dementia South Tipperary.

Peggy O'Sullivan R.P.N, S.R.N. Grad Dip Poll. Margaret worked with the psychiatry of later life team in Clonmel in the role of Clinical Nurse Specialist. She acted as a community connector with the Living Well with Dementia program in South Tipperary during the pilot stage and currently works with the program in a shared role as a Dementia Nurse Specialist.

Deirdre Cullen

Occupational Therapy Manager, HSE
Cork South; Project Lead, KCoRD Kinsale
Community Response to Dementia

Deirdre Cullen is currently Occupational Therapy Manager in Primary Care in Cork South and lead of the HSE & Genio funded Kinsale Community Response to Dementia Project (K-CoRD). Prior to working as OT Manager she was Senior Occupational Therapist in Primary Care in South Lee and in Mental Health services in Cork. Deirdre completed a post graduate Diploma in Professional Studies from the Department of Applied Psychology in UCC and in 2012 completed a fine Art textile Award from The

Crawford College of Art in Cork. Deirdre has always been interested in working with older people and looking at how people can remain living independent active lives at home.

Elaine Howard

Programme Manager - Dementia, Genio

Elaine joined Genio in September 2013 as Programme Manager in Dementia. Elaine's main responsibilities include monitoring and supporting dementia projects. She is also responsible for developing a Learning Network in dementia which provides opportunity to extract and share learning among these project sites. Having completed a Masters of Science in Dementia from Trinity College Dublin, Elaine worked in Harvey Healthcare Group as Group Care Development Manager with responsibility for enhancing a person centred approach to care. Her role included creating and implementing new approaches to meaningful interaction and supporting the person as an individual, creating a dementia friendly environment within the nursing home group and developing and delivering staff training modules in dementia in the areas of communication, behaviours that challenge and purposeful activities. Elaine previously worked in the corporate sector for 20 years in an operational management capacity.

Anna de Siún

Senior Project Manager, HSE National Dementia Office

Anna recently took up post as Senior Project Manager with the HSE National Dementia Office, overseeing the implementation of the National Dementia Strategy. Prior to joining the HSE Anna worked with the Irish Hospice Foundation, developing and implementing a

programme to support staff in Older Person Residential Care Settings enhance their end-of-life care practices. Anna has worked extensively in older person care, including the Irish National Audit of Dementia Care (INAD) in Acute Hospitals, the National Dementia Education Programme and the National Falls Prevention Strategy, giving her the opportunity to develop her research, programme development and project management skills. This work has given her a deep respect for the dignity and individuality of each person working in and accessing health care services in Ireland. She holds a BA in Psychology, BSc in Counselling and Psychotherapy and a MHSc in Health Services Research.

Dr Suzanne Timmons

Consultant Physician in Geriatric Medicine; Project Lead Cork IDEAS

Dr. Suzanne Timmons qualified from UCC and trained in Ireland, the UK and the US. She is a geriatrician and senior lecturer in the Centre for Gerontology and Rehabilitation in UCC. She works 50% clinically, in the acute hospital setting and in rehabilitation. Her academic commitments include being programme coordinator for the MSc in Older Person Rehabilitation, as well as the supervision of MSc and doctoral students. She has a keen interest in postgraduate interdisciplinary education and research. Her research interests focus on neurodegenerative disease in older people.

About the HSE & Genio Dementia Programme

The HSE & Genio Dementia Programme, with support from the Atlantic Philanthropies and the Health Service Executive (HSE), is developing and testing new service models which will improve the range and quality of community-based supports for people with dementia; inform public policy and investment in this area; and build the leadership in the field that is necessary in order to capitalise on the potential of the National Dementia Strategy.

The programme has developed incrementally since 2012 and has three main elements:

1. **Community-based supports for people with dementia.**

- a.** Developing community-based supports for people with dementia across a geographical area - four projects have been working over three years to develop an integrated range of services and supports that are determined by the needs and preferences of people with dementia.
- b.** Developing individualised supports for people who are at a more advanced stage of dementia - five projects are working to design and provide supports for individuals who present with more complex needs, which will enable them to remain in their own home or similar setting through the provision of flexible, responsive supports to the person and their family.

2. **Integrated care pathways (ICP) in acute hospitals for people with dementia.**

The focus of this programme is on the acute hospital sector to develop an integrated care pathway for people with dementia so that there will be capacity to avoid inappropriate admissions, supported discharges from

hospital and diversion of patients from presenting to Emergency Departments through advance planning with community based health and social care supports. The integrated care pathway should ensure that when access to acute hospital care is required that the experience for the person with dementia is informed and appropriate, that access is planned (whenever possible) and that there are clearly defined pathways into and out of acute care.

3. **Supporting the implementation of the National Dementia Strategy**

This part of the programme builds on the learning from the earlier phases and is focused on two main tasks. Firstly providing technical support to the HSE to roll out Intensive Home Care Packages (IHCPs) for people with dementia. This support will focus on the development of indicators to monitor the quality and effectiveness of IHCPs.

The second area of work is focused on sharing learning from the experience around the country in implementing IHCPs and enhancing the integration of services for people with dementia.

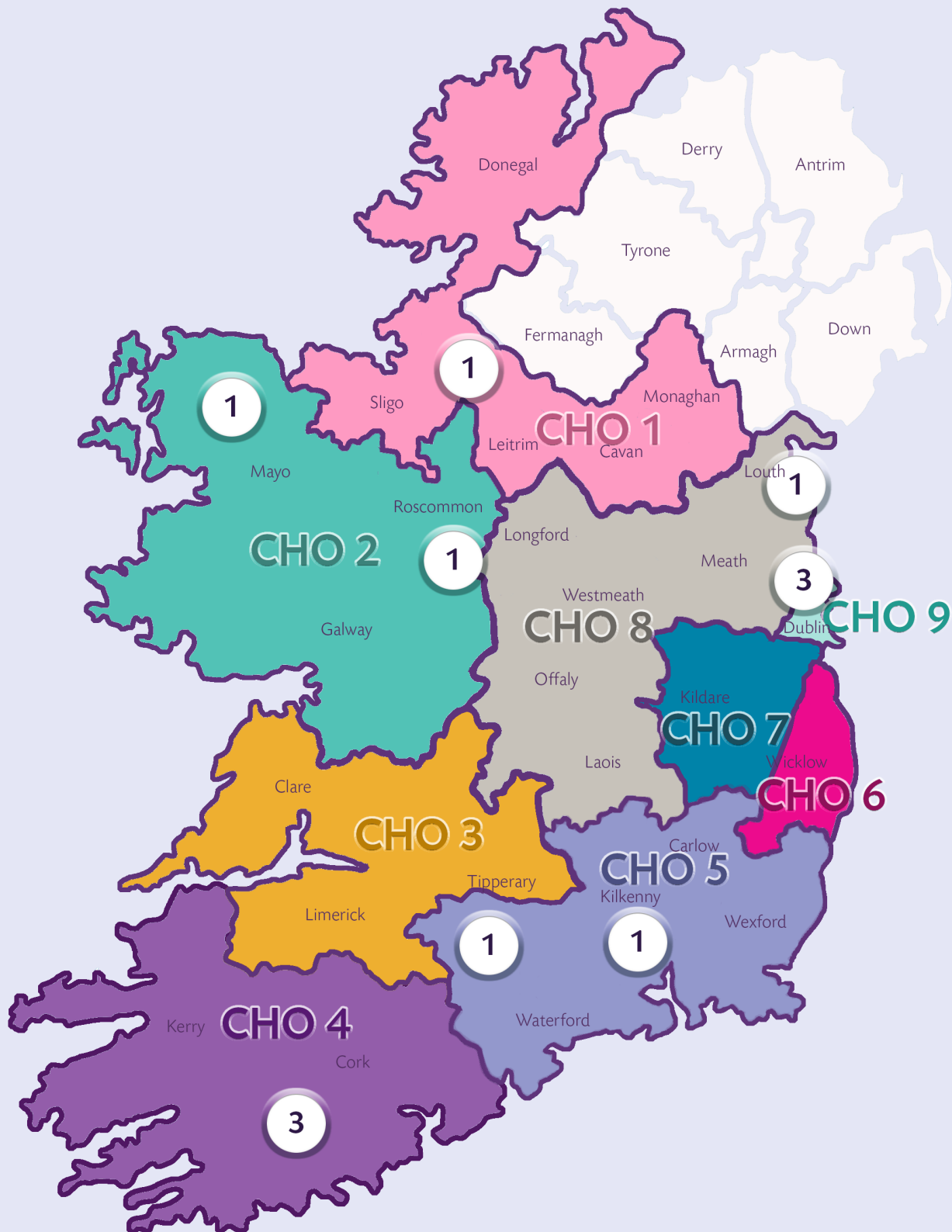
Learning sites have been identified and are located in:

- ➔ Dublin North
- ➔ Dublin North City
- ➔ Dublin South West
- ➔ Dublin South East
- ➔ Waterford
- ➔ Cork
- ➔ Limerick
- ➔ Galway

Roll out of these learning sites commenced on a phased basis at the end of 2016 and continues into 2017.

HSE & GENIO DEMENTIA PROGRAMME

Number of projects nationally across CHO areas



Thank you



We would like to thank all the speakers and participants for the enormous effort they made not only in participating in today's event but also in the days and weeks of preparation.

We would like to take this opportunity to acknowledge the fantastic work being undertaken by all of those involved in supporting the projects profiled today. The multidisciplinary membership of each dementia consortium and the many supporting allies across hospital and community are contributing to the real outcomes of improved care for people with dementia. We also wish to acknowledge the support of The Atlantic Philanthropies.

Our event today is just one part of a joint programme by the HSE & Genio which has been underway since 2012. Opportunities to share the emerging learning from demonstration projects around the country are vitally important in informing the potential for wider roll out of these initiatives. Collaborative working as described by the projects and as demonstrated by the HSE & Genio within this programme illustrate the greater impact that can be achieved when two or more organisations with a shared vision work together.



Mary Manning, General Manager,
National Dementia Office



Madeleine Clarke, Executive Director,
Genio

Resource Guide

Dementia Research Papers, Learning Papers & Guides

HSE & Genio Dementia Programme

www.genio.ie/dementia-programme



Community Supports Model - Service Design Summary

www.genio.ie/community-supports-model



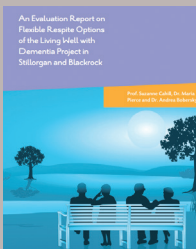
Genio Dementia Programme - Evaluation Year 1 & 2

www.genio.ie/dementia-year1
www.genio.ie/dementia-year2



An Evaluation Report on Flexible Respite Options

www.genio.ie/dementia-respite



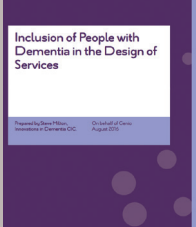
Economic analysis of a Community-Based Model for Dementia Care in Ireland

www.genio.ie/economic-analysis-dementia



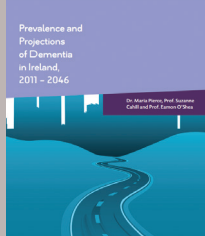
Inclusion of People with Dementia in the Design of Services

www.genio.ie/inclusion-service-design



Prevalence & Projections of Dementia in Ireland 2011 -2046

www.genio.ie/dementia-prevalence-report



Learning Paper on Dementia and Risk

www.genio.ie/dementia-risk-paper



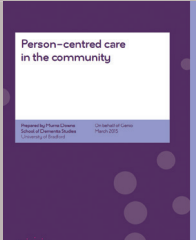
An Evaluation Report on the Dementia Support Worker Initiative

www.genio.ie/dementia-support-worker-report



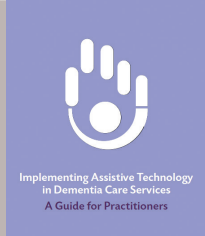
Person-centred Care in the Community

www.genio.ie/person-centred-care-paper



Implementing Assistive Technology in Dementia Care Services

www.genio.ie/AT_Guide



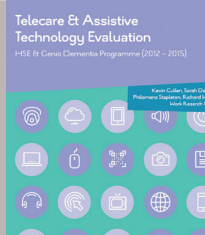
Briefing Paper on Dementia Diagnosis

www.genio.ie/dementia-diagnosis-paper



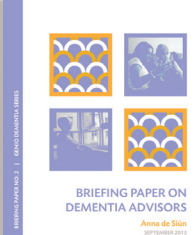
Telecare and Assistive Technology Evaluation

www.genio.ie/AT-evaluation
www.genio.ie/AT-evaluation-summary



Briefing Paper on Dementia Advisors

www.genio.ie/dementia-advisors-paper



Film resources

Volunteers Supporting People with Dementia

www.genio.ie/dementia-volunteers-film



Assistive Technology

www.genio.ie/dementia-AT-film



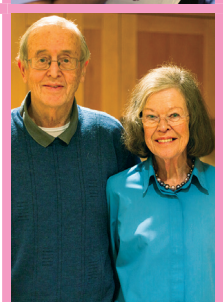
Working in a Consortium

www.genio.ie/dementia-consortium-film



Families' Experiences of Dementia

www.genio.ie/families-and-dementia



Personalised Supports

www.genio.ie/personalised-supports-film
www.genio.ie/personalised-supports-family-film



Including People with Dementia in the Community

www.genio.ie/including-dementia-community-film



Notes



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive



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