

Job Specification: National Project Manager Mental Health – Engagement & Recovery (Full-time, Temporary)

Background to this role:

This successful applicant will play a leading national role in supporting organisational change efforts to strengthen and enable greater learning alignment across the health regions on mental health engagement and recovery processes. In line with the national policy document *Sharing the Vision*, the role will provide project management support for the development of a national model for mental health engagement and the development of Performance Indicators (PIs) that can ensure a fuller and effective integration of engagement structures into the HSE. Much progress has been made in relation to engagement and recovery in mental health. There are clear methodologies emerging that provide good quality and effective approach to the work of engagement. There is a need to build on this work and to ensure that it is fully integrated into all areas of service activity. Key to bringing about the practice and culture change to create more recovery-oriented services, is to ensure that coproduction and engagement occurs at a front line Multi-Disciplinary Team (MDT) level as this is where people's experience of service is formed and their care pathway defined. It is essential therefore that at this stage we have a model of engagement and coproduction that gives maximum opportunity for people to self-direct their own care and achieve personal recovery outcomes utilising the expertise of the MDT and the wider service. A number of health regions are working closely to develop this national model based on current best practices, before the model is rolled out nationally. The project manager role will be contracted by Genio but will be integrated within the National Office of Mental Health Engagement & Recovery.

Key responsibilities:

The person selected for this position will be responsible for the project management aspects of developing this model and will work closely with the regional community health structures, service user representatives and other stakeholders. The approach will be one of close collaboration and the role will be specifically responsible for:

- Supporting the National Office to develop a model of 'Engagement' based on improving, integrating and expanding existing recovery and engagement practice at a local level.
- Supporting the regional structures of the HSE to enhance service user engagement approaches across a number of multi-disciplinary teams.
- Linking closely with offices of the regional Heads of Service of Mental Health to support local efforts to strengthen the local engagement and recovery work
- Gathering and sharing aspects of best practice across regions
- Sharing lessons on these approaches and developing a model of supporting, monitoring and governance
- Supporting the development of KPIs that will underpin best practice in engagement and co-production.

Person Specification:

Qualifications:

Applicants should possess a relevant third level qualification, preferably in project management or a related discipline.

Skills, expertise and experience required:

- Project management and implementation expertise
- An ability to establish and maintain good relationships with people
- A track record of discretely coordinating and supporting change
- Strong people engagement and group facilitation skills
- Appreciation of the opportunities and challenges of working strategically to bring about systems change
- Knowledge of quality assurance and best practice within statutory and organisational settings
- Commitment to coproduction between service users and staff
- An understanding and commitment to the values of the recovery approach.
- Capacity to share and disseminate learning effectively
- Excellent organisational and time management skills to meet objectives within agreed timeframes and achieve quality results
- Evidence of effective planning and organisational skills including an awareness of resource management and the importance of value for money

Expected competencies and qualities:

- Systematic and thorough approach to organising and executing tasks
- Excellent diplomatic and influencing skills
- Ability to develop and maintain relationships with key stakeholders
- Ability to work well collegially, supporting others to achieve identified outcomes
- A positive, productive and solutions-focused attitude
- Capacity to develop new skills and adapt to changes in situation
- Ability to manage ambiguity and respond flexibly
- Aptitude for sensitivity and discretion
- Ability to multi-task in a fast-paced environment
- Adaptable and receptive to feedback
- Reliable and dependable
- Ability to quickly establish trusting working relationships
- Capacity to work on own initiative and to seek support as needed
- Resourcefulness and creativity
- Honesty and integrity
- Effective communication skills across a range of stakeholders
- Effective problem-solving skills

Other requirements: Permission to work in the EU.

Location: The location of the role is flexible but with a need for some travel and attendance at national meetings.

Salary: A competitive salary will be offered in line with similar roles and based on the successful candidate's knowledge, skills, and experience.

Timeframe: One-year fixed term contract

Reporting relationship: Deputy Executive Director, Dr John Healy (For enquiries in the strictest confidence please contact John at john.healy@genio.ie)

Application process: visit the Genio website at <https://www.genio.ie/about-us/careers>

Closing date: 17.00 on 28th October 2021 with interviews to take place 4th November 2021



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