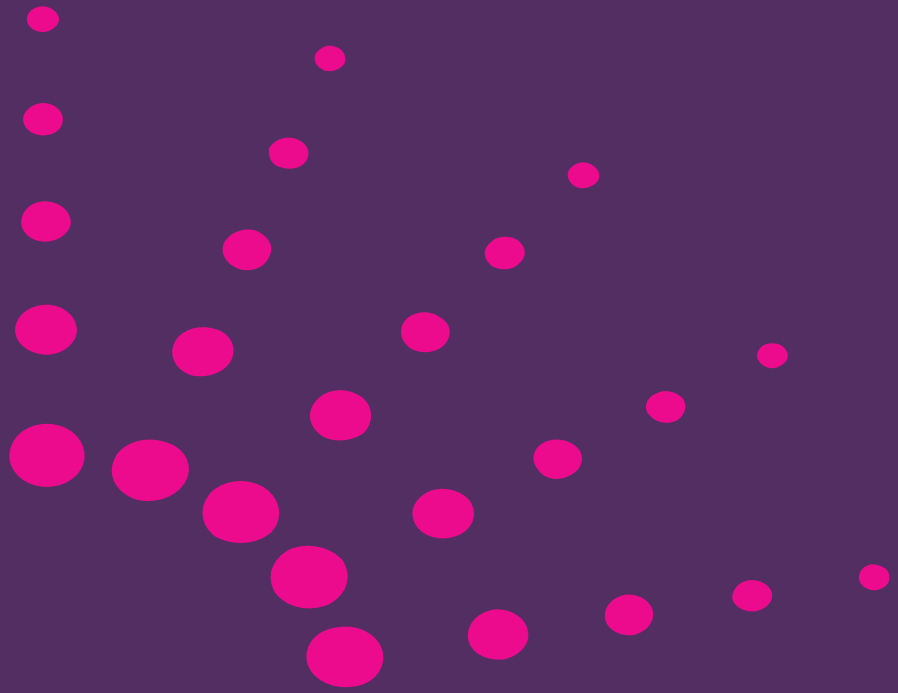
Service Design

Community Supports Model

For People With Dementia



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Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

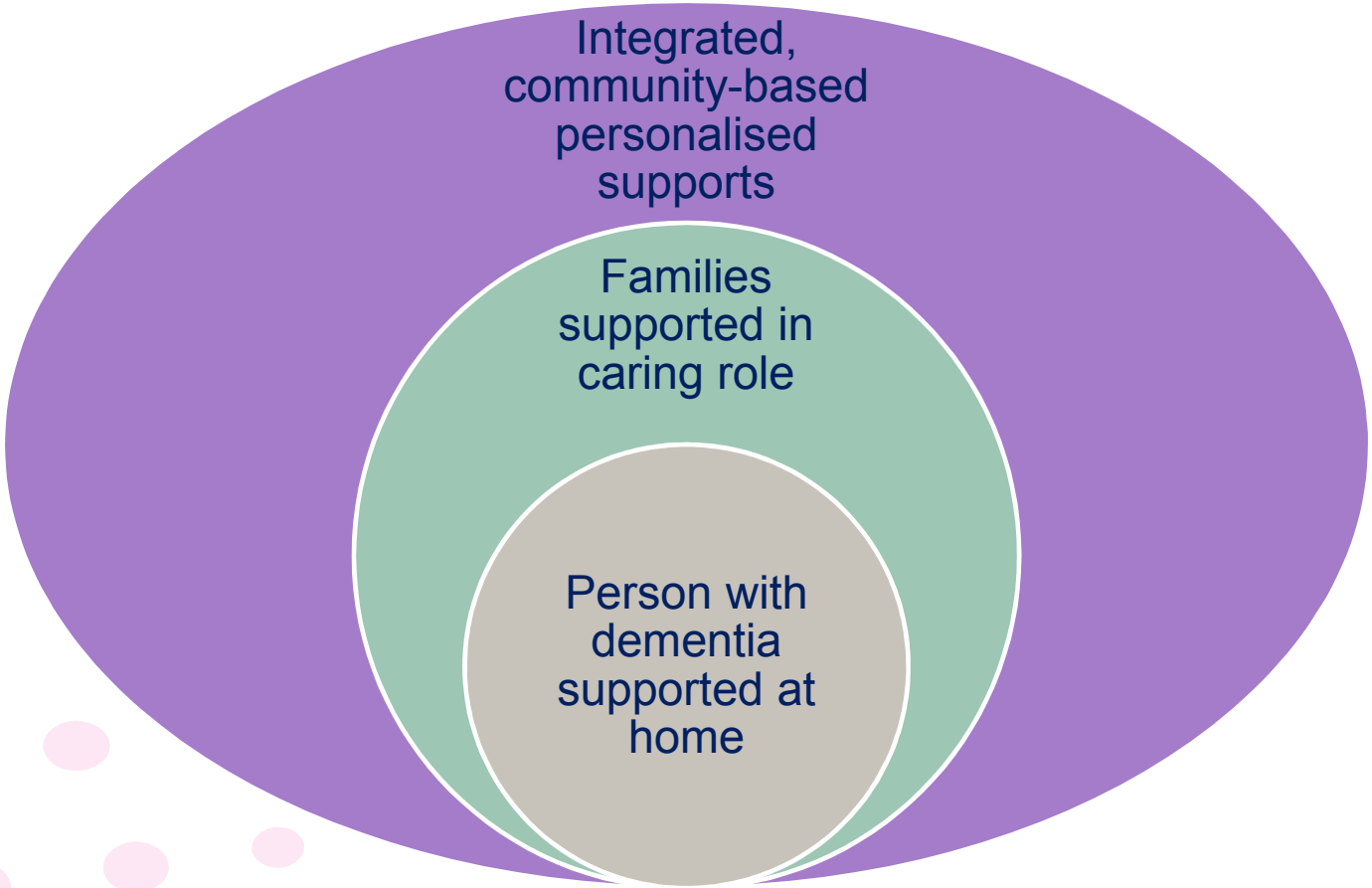
5 STEPS TO LIVING WELL WITH
DEMENTIA
IN SOUTH TIPPERARY

K-CORD
KINSALE COMMUNITY
RESPONSE TO DEMENTIA

Community Action
on Dementia in Mayo

Living
Well with
Dementia
Stil organ - Blackrock

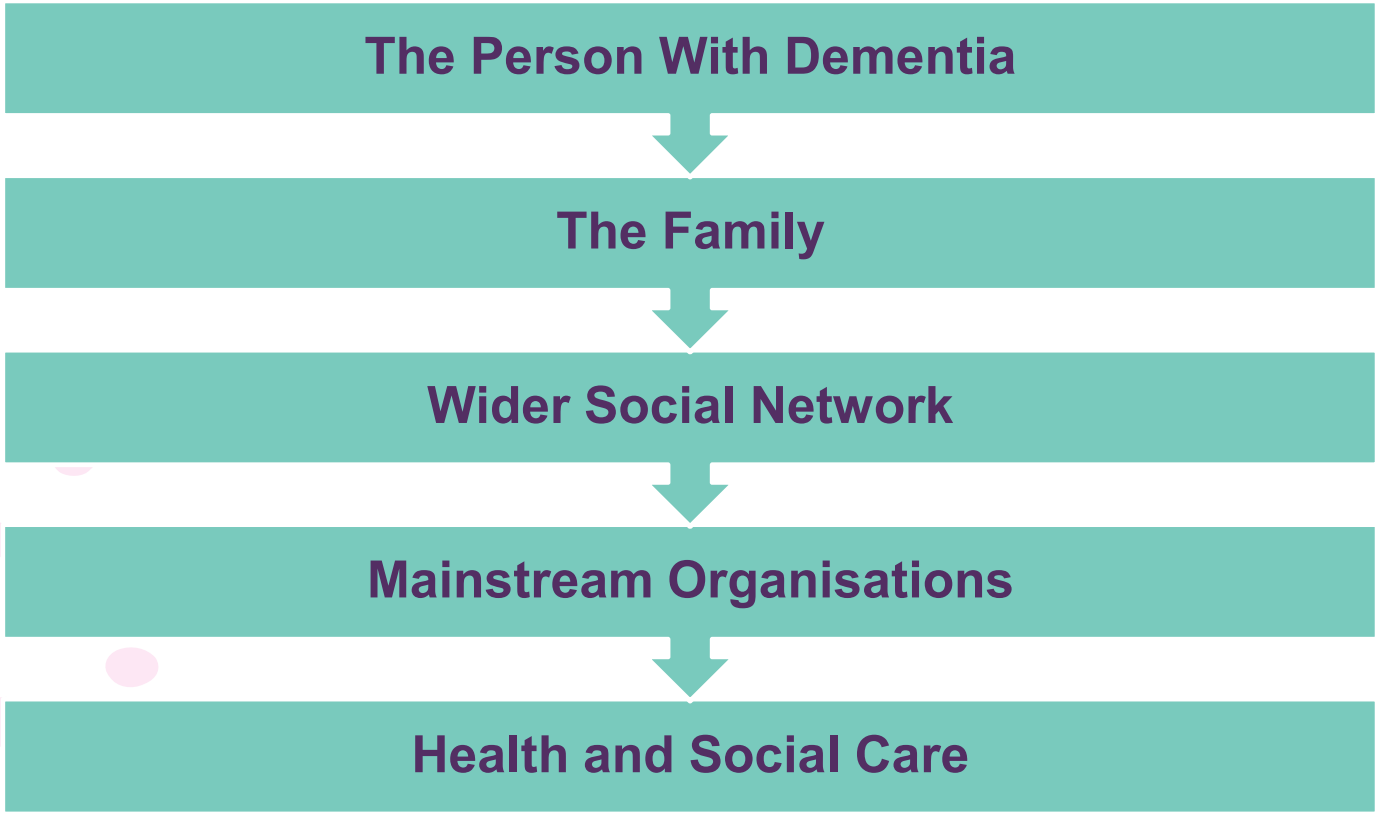
Vision - Aim of the programme



Some core considerations in making personalised supports real:

- Person with dementia and carer 'design their own supports'.
- A '**normalising**' approach to dementia.
- Focused on maintaining roles, building on strengths, existing capacities and life history, moving away from an exclusive focus on deficits.
- Uses naturally occurring family and community supports, then mainstream services and finally formal health and social care supports to fill identified gaps – the concept of **a care and support ecosystem.**

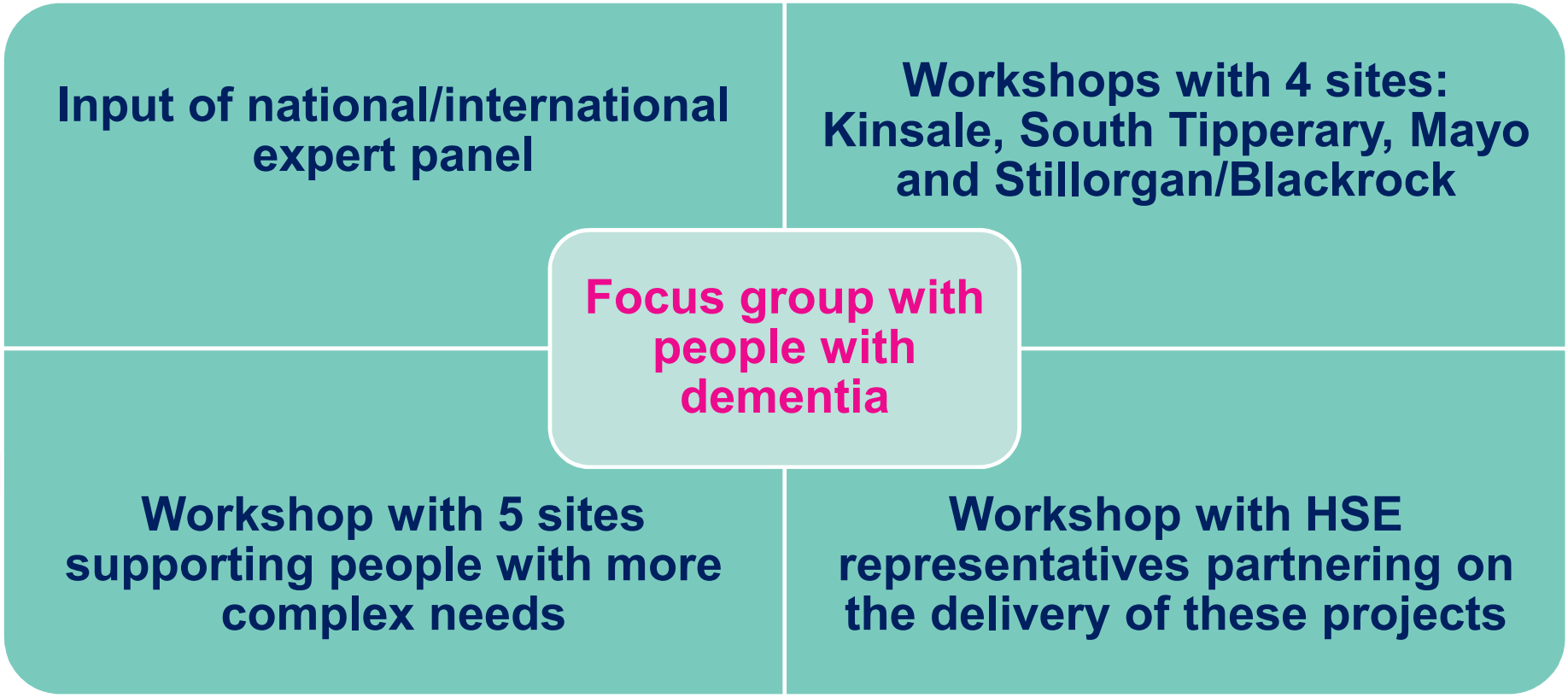
Care and support ‘ecosystem’



Some outputs and outcomes

- Four consortia with approximately 80 members
- 809 people with dementia – 42,000 hours+ of personalised supports
- 181 people delayed from entering LTC
- 1,000+ Health and social care workers accessed training and education
- 4,500 members of public reached with information
- Memory technology libraries developed and 40 telecare packages implemented

Service design process



Aim of service design process

To produce a comprehensive, evidence and practice based model drawing on the most effective elements of the innovations across the four sites.

Early
Advanced
Diagnosis
Personalised Community Supports
Continuing Care
Palliative End of Life Care
Co-ordination of Services and Supports
Under-pinning 'Enablers'
Community Based Information and Awareness Raising
Training and Education Activities
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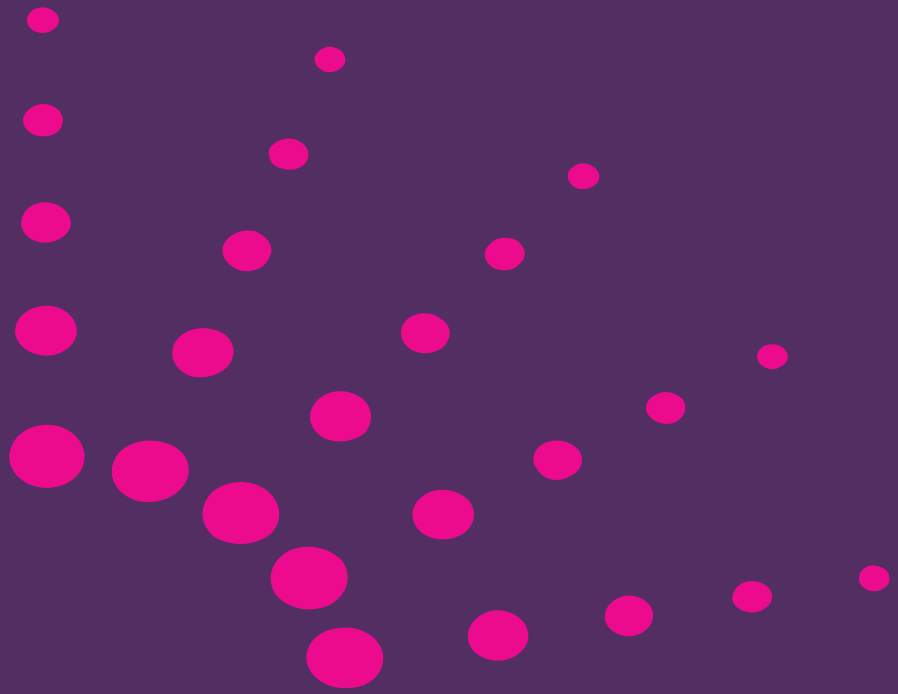
Thank you



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